



Information Technology Committee

April 24, 2025



Agenda

- Welcome
- Approval of Minutes
- Public Comments
- Committee Comments
- Receive, Ratify, and File Report on New Projects Reviewed / Approved by CIO
 - None
- New Projects for Review and Approval by the Information Technology Committee
 - Countywide IT Systems Disaster Recovery Systems
- Update on Pending Projects
 - None
- Receive, Ratify, and File Report on Status of ITC Projects
 - Project Closure Reports
- IT Policies for Review / Approval
 - Updates on Policies in Work
- CIO Report
 - .Gov Update
- Review of Action Items
- Closing Comments / Agenda Items for Next Meeting
- Adjourn

Projects for Review /Approval by The ITC

IT Disaster Recovery Remediation

Agency: *Information Technology Services*

Description: Replace the existing premise-based backup systems with a turnkey cloud-based solution.

Situation: The current county Disaster Recovery (DR) process is based on multiple County maintained sites to house backed up data, servers, databases and network equipment which can be brought online whenever a disaster occurs. This approach requires recurring funding to maintain the backup architecture.

Data centers are becoming things of the past but for now, the County still has a large investment in the on-premise space. A hybrid solution provides a very economical way to obtain a much higher level of recovery capability. Eventually, as more applications move to the cloud, this type of solution will be absorbed by those vendors.

Project Goal: *This project will enhance our Disaster Preparedness from a Business Continuity perspective, by reducing the time to recover a critical system and increasing the probability that all data will be recoverable from the point where the system has failed.*

Projects for Review /Approval by The ITC

IT Disaster Recovery Remediation

One Time Implementation Costs: \$845,000

Total 5 Year Cost: \$3.173M

Project Duration: 6-8 months

Funding to be provided via a new rate based on amount of data being protected. Will be submitted to the Board when finalized.

Projects Status Review

4 projects within budget and on schedule (4 previously)




- a) Regional Radio Project – Information Technology Services
- b) VCIJIS 2.0 – Information Technology Services
- c) Accela Land Management System Upgrade to Manage Services – RMA
- d) VCFMS Adv4 Upgrade and Cloud Transition – Auditor-Controller

Projects Status Review (Continued)

5 active projects within budget and not on schedule (6 previously)

- e) Integrated Property Tax Assessment and Collections System – Assessor/Auditor Controller/Tax Collector - **RED**
 - Original Planned Completion Date: August 2018
 - Projected Completion Date: June 30, 2025
- f) City Works Implementation – Public Works Agency - **RED**
 - Original Planned Completion Date: March 1, 2024
 - Projected Completion Date : June 30, 2025
- g) Ambulatory Care Clinic Integration (CPM) and Experian eCare NEXT – Health Care Agency - **RED**
 - Original Planned Completion Date: October 2022
 - Projected Completion Date: December 4, 2025
- h) Enterprise Content Management – Public Defender’s Office - **RED**
 - Original Planned Completion Date: March 2019
 - Projected Completion Date: Pending
- i) Medical Grade Network – Health Care Agency - **RED**
 - Original Planned Completion Date: June 2025
 - Projected Completion Date: July 2026

Time over schedule

-  0 – 2.9 months
-  3 – 12 months
-  12 + months

Projects Status Review (Continued)

0 active projects on schedule and not within budget (1 previously)

- None

1 active project not within budget and not on schedule (0 previously)

- Kronos/UKG WFD Project – Health Care Agency – **RED**
 - Original Planned Completion Date: June 2020
 - Current Projected Completion Date: TBD

2 projects completed and closed (1 previously)

- Retiree Health Premium Coverage Payments – ACO
- Physician Documentation and Generative AI Solutions – Health Care Agency

Project Closures

Retiree Health Premium Coverage Payments – ACO

- **Start Date:** 4/24/2024
- **Original Completion Date:** 6/30/2025
- **Implementation Date:** 12/20/2024
- **Actual Project Completion Date:** 1/31/2025
- **Original Budget:** \$687,750.00
- **Actual Cost:** \$294,700.00
- **Number of Project Personnel (High Water Mark):**
 - Linda Fischer (PRJ Functional Consultant); BK Bleakley (PRJ Consultant/Project Manager); Arvin Pineda (PRJ Technical Consultant); Kamran Hasan (PRJ Technical Consultant); Kim Tallman; Kelly Akers; Patti Dowdy; Jen Coray

Project Closures

Retiree Health Premium Coverage Payments – ACO

Measurable Outcomes

Baseline Measures: The project aimed to enhance and build out VCHRP to process 110-120 Retiree Health Premium Coverage Payments each month. This was to fulfill IRS audit requirements, including withholding Federal and State Payroll taxes from each payment and issuing W-2s at the end of each calendar/tax year

Realized Objectives: The project successfully enhanced and built out VCHRP to process the targeted number of payments each month, fulfilling the IRS audit requirements. 100% of the objective was accomplished

Project Closures

Physician Documentation and Generative AI Solutions - HCA

- **Start Date:** 10/15/2024
- **Original Completion Date:** 12/13/2024
- **Implementation Date:** 12/9/2024
- **Actual Project Completion Date:** 12/13/2024
- **Original Budget:** \$310,000.00
- **Actual Cost:** \$310,000.00
- **Number of Project Personnel (High Water Mark):**
 - Stanley Patterson, MD
 - Michelle Galles, RN

Project Closures

Physician Documentation and Generative AI Solutions - HCA

Measurable Outcomes:

Baseline Measures: Adoption is being monitored via Oracle/Cerner Lights On and Oracle/Cerner Advance analytics. These tools provide measurable insights into provider workflow efficiency, productivity, and return on investment.

The Oracle Clinical Digital Assistant (OCDA) has significantly enhanced clinical operations. It has improved documentation accuracy and timely completion of clinical notes, reducing after-hours workloads. Providers now spend more time with patients, improving the quality of care and fostering stronger provider-patient relationships. Additionally, OCDA's multi-language support has expanded accessibility, enabling personalized care for diverse patient populations. These successes highlight OCDA's impact in streamlining workflows and improving overall efficiency in clinical operations.

Countywide IT Policies in Work



AI Policy



Cellular Phone Policy



Acceptable Technology Use Policy

.GOV Update

Website Migration

- 42 websites migrated. Approximately 100 remaining.
- Larger websites will begin migration in May

Email Migration

- IT Services emails migrated to venturacounty.gov
- Remaining agencies will be migrated a few at a time beginning in May

The .gov migrations are expected to be completed by mid to late Summer